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Technology Center 2100

been added to redrafted **Figures 1 to 10**. The Applicants respectfully request approval of the proposed amended figures.

IN THE SPECIFICATION:

Please amend the written specification for the above-identified patent application as follows:

The following amended paragraph replaces the second full paragraph on page 19 of the specification:

A<sup>1</sup>  
--Messages that handled by the forward and track action are forwarded to a user that does not use the enterprise mail system (outside user). However, when the message is forwarded, the reply address is set to a special address that will cause any reply to be sent back to the enterprise email system **100**. Before the message is forwarded to the outside user, the enterprise mail system sets a timer. If no response message is received before the timer expires then the message is returned to the mailbox of the enterprise email system user who initiated the Forward and Track.

The following amended paragraph replaces the fourth full paragraph on page 19 of the specification:

A<sup>2</sup>  
Messages that are handled by the Collaborate action are forwarded to a user who does not use the enterprise mail system. The enterprise email system sets a timer for the message is forwarded to the outside user. Furthermore, when the message is forwarded, the reply address is set to a special address that will cause any reply to be sent back to the enterprise email system **100**. If no response is received from the outside user before the timer expires, then the message is returned to the mailbox of the enterprise mail user that initiated the collaborate action.